

## **BT Computers LLC Privacy Policy**

### 1. Introduction

BT Computers LLC values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard information when you visit our website or communicate with us, including through SMS messaging.

By using our website or services, you agree to this Privacy Policy. Information We Collect

### 2. We may collect the following information:

#### Personal Information

- Name
- Phone number
- Email address
- Business name
- Information related to your service request

#### Technical Information

- IP address
- Browser type
- Device information
- Website interaction data

### 3. How We Use Your Information

We use your information for:

- Responding to general inquiries
- Service follow-up communications
- Appointment scheduling and confirmations
- Other service-related communication and inquiries
- Providing technical support and IT services
- Improving our website and customer experience

We do not use your information for unsolicited marketing purposes.

#### 4. SMS Communications

If you opt in to receive SMS messages from BT Computers LLC, you agree to receive conversational and service-related messages, including:

- General inquiries
- Service follow-up
- Appointment scheduling and reminders
- Other service-related communication and inquiries

Message frequency may vary.

Message and data rates may apply.

You may opt out at any time by replying STOP.

For assistance, reply HELP or contact us through our website.

#### 5. Information Sharing

We do not sell, trade, or rent your personal information to third parties.

We do not sell, rent, or share your mobile information with third parties or affiliates for marketing or promotional purposes. All categories outlined in this Privacy Policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may disclose information only when required to comply with legal obligations.

##### 1. Data Security

We implement reasonable safeguards to protect your information from unauthorized access or misuse.

##### 2. Data Retention

We retain information only as long as necessary to provide services and meet legal requirements.

##### 3. Updates to This Policy

We may update this Privacy Policy periodically. Updates will be posted on this page with a revised effective date.

February, 2026

